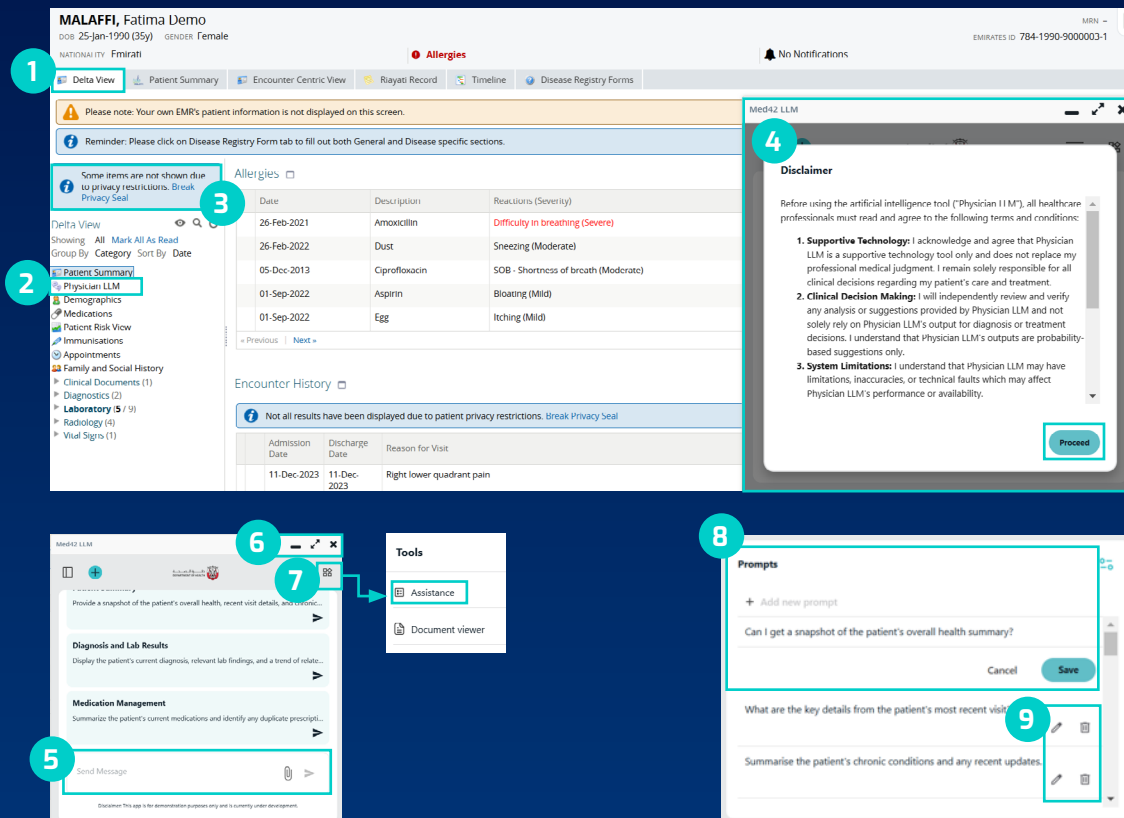


Physician LLM Malaffi Provider Portal Quick Reference Guide

Introducing the Malaffi Physician LLM, an AI-powered tool designed to support clinical decision-making and improve efficiency within the Malaffi Provider Portal. The Physician LLM acts as a virtual assistant, allowing you to quickly retrieve and summarise patient records. You can ask specific or general questions about a patient's medical history or conditions and instantly access relevant insights.

In line with the Department of Health's initiatives to improve patient outcomes and optimise healthcare workflows, the Physician LLM is designed to streamline your tasks, enhance navigation, and support informed clinical decisions, helping you deliver faster, more accurate, and personalised care.



How to access the Physician LLM

- 1. Open the Patient Malaffi Record**
Access Malaffi through your EMR in embedded mode and select the **Delta View** tab (this is the Malaffi default landing page).
- 2. Locate the Physician LLM Folder**
Navigate to the **CDV** and select the **Physician LLM** folder.
- 3. Sensitive Information**
By default, sensitive information is excluded from the Virtual Assistant. To view the full record, including sensitive data, if available, click **Break the Privacy Seal** and follow the prompts.
- 4. Use the Virtual Assistant**
Once the Physician LLM is selected, the AI Virtual Assistant popup will appear on the right side of the page. A disclaimer will appear in the window, please read through and select proceed to utilise the functionality.

Note: The window will remain accessible across different tabs as you navigate through the patient's record.

- 5. Enter Questions**
Type your queries as free text or choose from the available predefined questions. Multiple questions can be entered throughout the session, and responses will be based on data from the patient's record. General health-related queries are also supported.
- 6. Modify the View**
Utilise the icons in the top right corner to modify the view. To **close** click the **X**; to **minimise** click the **–** icon; to **expand** the window select the **arrows**.

Note: The Virtual Assistant is available only to **L1 users** and can only be accessed via the **Delta View Tab**.

How to Access Predefined Questions

- Click the **tool icon** in the top-right corner of the window, then select **Assistance**. Predefined prompts will appear for selection.
- To add a new prompt, click the **+** icon, enter the question text, and click **Save**.
- To modify, click the **edit icon** or the **delete icon** beside a question.

For further information regarding the LLM Model

[Click Here](#)